

February 5, 2018

Mr. Nathan Boyd Director, Product Integrity Harley-Davidson Motor Company 11800 W. Capitol Drive Wauwatosa, WI 53222

Subject: Brakes may Fail Due to Not Flushing Brake Fluid

Dear Mr. Boyd:

This letter serves to acknowledge Harley-Davidson Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HARLEY-DAVIDSON/FLHP/2008-2011 HARLEY-DAVIDSON/FLHPE/2008-2011 HARLEY-DAVIDSON/FLHR/2008-2011 HARLEY-DAVIDSON/FLHRC/2008-2010 HARLEY-DAVIDSON/FLHRC103/2011 HARLEY-DAVIDSON/FLHRSE4/2008 HARLEY-DAVIDSON/FLHT/2008-2009 HARLEY-DAVIDSON/FLHTC/2008-2011 HARLEY-DAVIDSON/FLHTCU/2008-2011 HARLEY-DAVIDSON/FLHTCUSE3/2008 HARLEY-DAVIDSON/FLHTCUSE4/2009 HARLEY-DAVIDSON/FLHTCUSE5/2010 HARLEY-DAVIDSON/FLHTCUSE6/2011 HARLEY-DAVIDSON/FLHTK/2010-2011 HARLEY-DAVIDSON/FLHTP/2008-2011 HARLEY-DAVIDSON/FLHX/2008-2011 HARLEY-DAVIDSON/FLHX103/2011 HARLEY-DAVIDSON/FLHXSE/2010 HARLEY-DAVIDSON/FLTR/2008-2009 HARLEY-DAVIDSON/FLTRSE3/2009 HARLEY-DAVIDSON/FLTRU103/2011 HARLEY-DAVIDSON/FLTRUSE/2011 HARLEY-DAVIDSON/FLTRX/2010-2011 HARLEY-DAVIDSON/FLTRX103/2011 HARLEY-DAVIDSON/FLHXSE2/2011 HARLEY-DAVIDSON/VRSCA/2008 HARLEY-DAVIDSONVRSCAW/2009-2010 HARLEY-DAVIDSON/VRSCDA/2008 HARLEY-DAVIDSON/VRSCDX/2009-2011 HARLEY-DAVIDSON/VRSCDXA/2008 HARLEY-DAVIDSON/VRSCF/2009-2011



NEF-150JK 18V-076



Mfr's Report Date: January 29, 2018

NHTSA Campaign Number: 18V-076

Components:

SERVICE BRAKES, HYDRAULIC:ANTILOCK SERVICE BRAKES, HYDRAULIC:FLUID

Potential Number of Units Affected: 174,636

Problem Description:

Harley-Davidson Motor Company (Harley-Davidson) is recalling all 2008-2011 Touring, CVO Touring and VSRC motorcycles equipped with anti-lock brakes (ABS), including Road King (FLHR), Road King Police (EFI) (FLHP), Road King Police (EFI) (FLHPE), Electra Glide Standard Police (EFI) (FLHTP), Electra Glide Classic (EFI) (FLHTC), Electra Glide Ultra Classic (EFI) (FLHTCU) and Street Glide (EFI) (FLHX), 2008 VROD (VRSCA), CVO Road King 4 (FLHRSE4), Night Rod (VRSCDA), CVO Ultra Classic 3 (FLHTCUSE3), Night Rod Special (VRSCDXA), 2008-2010 Road King Classic (EFI) (FLHRC), 2008-2009 Road Glide (EFI) (FLTR) and Electra Glide Standard (EFI) (FLHT), 2009-2010 V-Rod (VRSCAW), 2009 CVO Ultra Classic (FLHTCUSE4) and CVO Road Glide 3 (FLTRSE3), 2009-2011 Night Rod Special (VRSCDX) and V-Rod Muscle (VRSCF), 2010 CVO Ultra Classic 5 (FLHTCUSE5) and CVO Street Glide (FLHXSE), 2010-2011 Electra Glide Ultra Limited (FLHTK) and Road Glide Custom (FLTRX), 2011 Road Glide Ultra 103 (FLTRU103), Street Glide 103 (FLHX103), Road King Classic 103 (FLHRC103), CVO Ultra Classic 6 (FLHTCUSE6), Road Glide Ultra 103 (FLTRU103), CVO Road Glide Ultra (FLTRUSE), Road Glide Custom 103 (FLTRX103), and CVO Street Glide 2 (FLHXSE2) motorcycles. Deposits may form on components within the brake system if the DOT 4 brake fluid is not replaced for a prolonged period of time beyond the 2-year maintenance schedule specified in the Owner's Manual.

Consequence:

These deposits may cause a valve within the ABS Hydraulic Control Unit to stick, reducing braking ability and increasing the risk of a crash.

Remedy:

Harley-Davidson will notify owners, and dealers will flush the entire brake system with new Platinum Label DOT 4 brake fluid, free of charge. The recall is expected to begin February 12, 2018. Owners may contact Harley-Davidson customer service at 1-800-258-2464. Harley-Davidson's number for this recall is 0171.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Harley-Davidson's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.



Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

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Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

